

INTERNET VISION

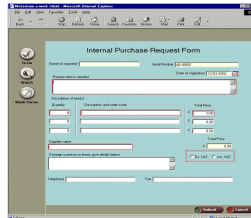
“By 2005, at least 90 percent of large enterprises will have BPM in their ENS [Enterprise Nervous System]...Enterprises that continue to hard-code all flow control, or insist on manual process steps and do not incorporate BPM's benefits, will lose out to competitors that adopt BPM.”
Gartner Group 2001

The Internet Vision Workflow Service . . .

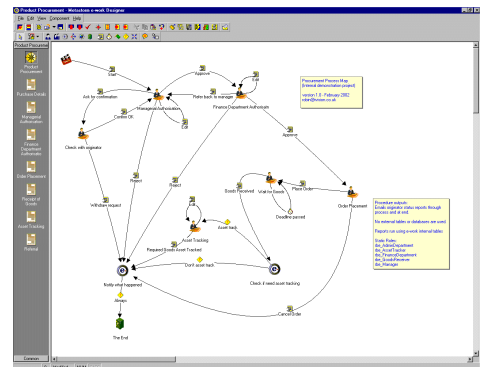
The *Internet Vision Workflow Service* provides business solutions to deliver the right information to the right person at the right time.

Automating your workflow enables your organisation to:

- Enhance productivity and efficiency
- Improve quality of service
- Extend flexibility
- Increase speed of delivery
- Reduce costs



User Screen



Business Process Diagram

Client Sectors . . .

Education - Healthcare - Finance - Insurance - Manufacturing - Professional Services
Local Government and Public Authorities - Central Government ..

Previous implementations include

University of Nottingham
West London NHS Trust
Bank of England
Berkshire Life Insurance
British Aerospace
Norton Rose
Bracknell Forest Borough Council
Buckinghamshire Fire & Rescue

Trust & Commercial Bank

- Spent nine months looking for right solution
 - Selected Metastorm e-work™ as the best platform to automate processes
 - Identified over 200 processes to automate HR, Finance, Customer Services
- ... creating savings of \$1,000,000 over two years

Solutions . . .

Efficiency

- Leave Requests
- Travel Requests
- Expense Approvals
- Employee Benefits
- Employee Compensation
- Employee Performance Reviews
- Applicant Processing
- Invoice Matching & Correction
- Capital Expenditures

Added Value

- Employee Provisioning
- Public Response Systems
- Correspondence Management
- Help Desk Automation
- Grant Management
- Lead Distribution
- Partner Programs
- Sales Process Co-ordination
- Procurement Systems

Mission Advancement

- Grant Management
- B2B Energy Contract
- New Business Acquisition
- Service Level Agreements

Why choose Internet Vision ? . . .

Internet Vision believes that online technology will truly transform business through its impact on the day-to-day operations of organisations, both large and small. We work with our clients to understand their business goals and we implement software and systems solutions in line with those objectives.

Rapid • Low cost • Flexible • Efficient

The Internet Vision Workflow Service
uses the Metastorm e-work™ engine.



INTERNET VISION

“Business Process Management (BPM) software integrates people, data and enterprise applications in efficient adaptable and automated processes”

AMR Research 2001

Case studies:

How other organisations have benefited from online workflow. . .

- An IT recruitment agency handling large volumes of contract staff needed all departments to be able to track information regarding those candidates. Previously a combination of paper forms, verbal communications and physical “in-trays” was used. Adopting online workflow enabled *faster transfer of information* about a contractor between departments. Tracking the whereabouts of that information within the process was also much *easier*. The company was able to *reduce the time* taken to place a contractor by 80%.
- A renowned UK university used to have a time consuming and error-prone process for staff looking to get internal approval to advertise and fill a vacancy, a situation that occurred 1200 times a year. The university automated this process online. Each individual involved in the process accessed a to-do list via a Web client and the originator was *automatically informed* every time there was a delay of more than three days. Deploying the solution enabled staff, and the organisation as a whole, to *waste less time* and *focus on core functions*.
- A medium-sized UK government agency saved many man-days per month by automating its internal procedure for the billing of professional services undertaken by the agency's various departments. In the past, paper orders were raised, sent to the appropriate department for approval and then to the finance department. They have now moved this process online, and have *gained tangible returns*.

About Internet Vision. . .

Founded in 1994, Internet Vision has since the early days of the World Wide Web been providing first rate internet consulting and development expertise to its clients. We work with our clients to understand their business goals and we implement software and systems solutions in line with those objectives.

Clients include:

Economist.com, London Borough of Newham, BBC, Virgin Group, Freeserve, Financial News, lastminute.com, Upmystreet.com, IBM, New Statesman, European Union, Vizzavi.

Contact Us. . .

To find out how the *Internet Vision Workflow Service* could bring significant business benefits to your organisation, or if you would like to discuss any general technology requirements, please contact our Sales and Marketing Department.

Internet Vision
4-14 Tabernacle Street
London
EC2A 4LU

Tel: +44 (0)870 7563 500
Fax: +44 (0)870 7563 501
vision@ivision.co.uk
www.ivision.co.uk

